EMR: Steps for Success - A Case Study

Initiation

- Form a committee
- Recruit staff to help
- Assess staff computer skills
- Communicate goal to staff: EMR is the future
- Start assessing staff computer skills early!
- Communicate each tool that will help users become familiar with the system
- Encourage staff to learn and practice

Planning

- Consider security needs and structure when choosing your EMR
- Don't assume all your staff will easily understand the EMR
- Examine software tools and make sure your EMR comfort level
- Don't hold staff members back, but concentrate on IT:
- Plan on using computer savvy staff to help train and support

Execution

- The “Patient Locator” allows something new
- Success Tips:
  - Strive to improve your time…
  - Set the new record…
  - Examine software tools and make any changes.
  --space your hurdles…
  - Don't stumble your almost there…
  - Don’t get frustrated with the staff if everything doesn’t go as planned
  - Plan on using computer savvy staff to help train and support
  - All projects are never really finished.

Workflow:

1. **Preparation**
   - EMR demo will help your staff learn
   - Using the EMR demo will help your staff learn
2. **Surgery**
   - H&P update in EMR
   - Technician starts on the chart
   - Drawing pads are hard to use,
   - EMR, hardware was much better
3. **Review**
   - MD reviews exam
   - MD reviews exam
   - Technician puts chart as a paper protector, yes
4. **Completion**
   - Paperwork (20 steps)
   - Orleans Risk Association
   - June 2006
   - March 2007

Success Tips:

- Plan to record on chart…
- Consider security needs and structure when choosing your EMR
- Don't assume all your staff will easily understand the EMR
- Communicate each tool that will help users become familiar with the system
- Encourage staff to learn and practice

Conclusion:

- The “Patient Locator” allows something new
- Success Tips:
  - Strive to improve your time…
  - Set the new record…
  - Examine software tools and make any changes.
  --space your hurdles…
  - Don’t stumble your almost there…
  - Don’t get frustrated with the staff if everything doesn’t go as planned
  - Plan on using computer savvy staff to help train and support
  - All projects are never really finished.